



**VOIP2320 Hosted Business Phone  
System and M2M**

## **Customer Qualifying Questions**

- **What happens when your phone service or internet goes down today? When it happens do you have to call your current service provider to tell them it is down and ask them to fix it? Or do have a provider that monitors everything 24/7/365 like VOIP2320 does and they can immediately give you internet and voice failover?**
- **What is the current response time on any communication or internet failure or issues?**
- **Do you pay or does your provider give you free 24/7/365 support? Do you have to pay for a maintenance contract on all your equipment and services.**
- **How many bills do you have for Phone System, Phone Lines, Long Distance, Internet and Data Network? Would you like to have all those bills combined in to one bill?**
- **Can you currently take your office telephone anyplace in the world and use it like you do now in your office. Intercom, transfer calls, voice mail, conference calls etc.?**
- **Do you currently do any asset tracking of your company vehicles via GPS?**